



GUEST INFORMATION A-Z

FOR RECEPTION AND FURTHER ASSISTANCE PLEASE DIAL 0

AIRLINE & AIR SERVICES

Cork International Airport +353 21 4313131

Dublin International Airport +353 1 8141111

Train Station +353 1 836 6222

BABY COTS

Baby cots are available. Please dial 0 for reception to arrange.

BANKING SERVICES

The nearest ATM is at Centra on the Quay, open 6.30am to 11.00pm

BREAKFAST

Breakfast is served in our restaurant

Monday to Friday 7:00am–10.00am

Saturday, Sunday & Bank Holidays: 8:00am–11:00am

To order Breakfast to your room please complete the form on your door and leave it outside your door before 2am

BUS & TRAIN

Both Waterford Bus & Train station are only a few minutes walk from the hotel. for more details call Bus Station +353 51 879000 or Train Station +353 1 836 6222 or visit transportforireland.ie

CHECK-IN / CHECK-OUT TIME

Check-in is from 4:00 p.m. on day of arrival. Check-out is at 12 noon.

To enquire about the availability and charges for a late checkout, please dial 0 for reception.

CHEMIST/PHARMACY

The nearest pharmacy is located in the Hypercentre on Morgan Street, just a 7 minute walk from the Hotel.

CONCIERGE

Our dedicated reception team is ready to assist with restaurant reservations, theatre tickets, car transfers, sightseeing, air tickets, taxis and any local information or special requests you may have during your stay.

DOCTOR

An appointment with a Doctor can be arranged. Please Dial 0 for Reception. For after-hours services phone Caredoc on 0818 300 365

DO NOT DISTURB

If you do not wish to be disturbed, place the Do Not Disturb sign outside your door.

FIRE & EMERGENCY

In the event of an emergency, please contact reception.

For information on our fire safety systems and evacuation procedures, please refer to the evacuation plan which placed for your convenience on the back of your guestroom door.

FIRE EXTINGUISHER

Fire extinguishers can be found on each corridor and are well marked

FIRST AID

Please contact our reception immediately if you require first aid.

FLORIST

Please contact reception if you would like to order flowers

HAIR DRYER

There is a hairdryer in your room in the cupboard beside your desk.

IRONS AND IRONING BOARDS

An iron and an ironing board can be found in the wardrobe.

LAUNDRY

We provide an offsite laundry service. Please contact reception for further assistance & pricing.

LUGGAGE

It is our pleasure to organise the transportation and storage of your luggage. For further information please contact reception

LOST LUGGAGE

In the event of your luggage being lost or mislaid by airlines, accommodation will be happy to provide you with basic toiletries and other amenities with our compliments. Our reception team will also assist you in maintaining contact with the airline.

MET BAR

The stylish Met Bar is located just off the hotel lobby serving a contemporary menu from 12.00pm–9.30pm. No reservation required.

PARKING

The car park is located at the back of the hotel and is complimentary for guest use only. The spaces are limited and so are on a first come, first served basis. Guests do use this facility at their own risk.

PET POLICY

We do not welcome pets other than guide dogs and service dogs.

POWER SUPPLY

The local voltage is 220 volts. A dual voltage razor socket is located in the bathroom.

RELIGIOUS SERVICES

Please contact reception for information about places of worship and service times.

ROOM SERVICE

Room Service is available 24 hours a day. Please see our room service menu available on the tent card in your room and dial 0 to order. A tray charge of €5 applies

SAFETY DEPOSIT BOXES

An inroom safe is provided for the protection of your personal effects. This is located in the wardrobe. Please note, the hotel cannot take responsibility for money or valuables left in the room.

TAXIS

Taxis can be booked through reception. Please allow a minimum of 10 minutes when booking a taxi.

TELEPHONE INFORMATION

For Room to room: dial 2 + room number / For Reception dial 0

TELEVISION

Your room is equipped with a 43" Smart TV, which offers a modern mix of television and streaming options. Please note that if you log in to your personal streaming accounts on the guest room TV you should remember to log out before checking out of your room.

WAKE UP SERVICE

To request a wake-up call, please dial 0.

WIFI

Complimentary Wifi is available in all guest rooms. Please contact reception for the current password.