



GUEST INFORMATION A-Z

FOR RECEPTION AND FURTHER ASSISTANCE PLEASE DIAL 0

AIRLINE & AIR SERVICES

Cork International Airport +353 21 4313131
Dublin International Airport +353 1 8141111
Train Station +353 1 836 6222

BABY COTS

Baby cots are available. Please dial 0 for reception to arrange.

BANKING SERVICES

The nearest ATM is at Centra on the Quay, open 6.30am to 11.00pm

BREAKFAST

Breakfast is served in our restaurant
Monday to Friday 7:00am–10.00am
Saturday, Sunday & Bank Holidays: 8:00am–11:00am
To order Breakfast to your room please complete the form
on your door and leave it outside your door before 2am

CHECK-IN / CHECK-OUT TIME

Check-in is from 4:00 p.m. on day of arrival. Check-out is at 12 noon.
To enquire about the availability and charges for a late checkout,
please dial 0 for reception.

CHEMIST/PHARMACY

The nearest pharmacy is...

CONCIERGE

Our dedicated reception team is ready to assist with restaurant
reservations, theatre tickets, car transfers, sightseeing, air tickets,
taxis and any local information or special requests you may have
during your stay.

DOCTOR & DENTIST

An appointment with a Doctor/Dentist can be arranged if required.
Please Dial 0 for Reception. Should you require services
after hours please phone: 0850 1850 1850

DO NOT DISTURB

If you do not want services in your room, please hang the 'DND'
sign on your door handle. Can we revisit this to include our
sustainability message??

FIRE & EMERGENCY

In the event of an emergency, please contact reception.
For information on our fire safety systems and evacuation
procedures, please refer to the evacuation plan is placed for your
convenience on the back of your guestroom door.

FIRE EXTINGUISHER

Fire extinguishers can be found on each corridor and are well marked

FIRST AID

Please contact our reception immediately if you require first aid.

FLORIST

Please contact reception if you would like to order flowers

HAIR DRYER

There is a hairdryer in your room in the cupboard beside your desk.

IRONS AND IRONING BOARDS

An iron and an ironing board can be found in the wardrobe.

LAUNDRY

We provide an offsite laundry service. Please contact reception
for further assistance & pricing.

LUGGAGE

It is our pleasure to organize the transportation and the storage
of your luggage. For further information please contact reception

LOST LUGGAGE

In the event of your luggage being lost or mislaid by airlines,
accommodation will be happy to provide you with basic toiletries
and other amenities with our compliments. Our reception team
will also assist you in maintaining contact with the airline.

MET BAR

The stylish Met Bar is located just off the hotel lobby serving a
contemporary menu from 12.00pm–9.30pm. No reservation required.

PARKING

The car park is located at the back of the hotel and is complimentary
for guest use only. The spaces are limited and so are on a first come,
first served basis. Guests do use this facility at their own risk.

PET POLICY

We do not welcome pets other than guide dogs and service dogs.

POWER SUPPLY

The local voltage is 220 volts. A dual voltage razor socket is located
in the bathroom.

RELIGIOUS SERVICES

Please contact reception for information about places of worship
and service times.

ROOM SERVICE

Room Service is available 24 hours a day. Please see our room
service menu available on the tent card in your room and
dial 0 to order. A tray charge of €5 applies

SAFETY DEPOSIT BOXES

An in-room safe is provided for the protection of your personal
effects. This is located in the wardrobe. Please note, the hotel
cannot take responsibility for money or valuables left in the room.

TAXIS

Taxis can be booked through reception. Please allow a minimum
of 10 minutes when booking a taxi.

TELEPHONE INFORMATION

For Room to room: dial 2 + room number / For Reception dial 0

TELEVISION

Your room is equipped with a 43" Smart TV, which offers a modern
mix of television and streaming options. Please note that if you log
in to your personal streaming accounts on the guest room TV you
should remember to log out before checking out of your room.

WAKE UP SERVICE

To request a wake-up call, please dial 0.

WIFI

Complimentary Wifi is available in all guest rooms.
Please contact reception for the current password.