



Dear Guest,

**Please read the following** changes we have made to our normal operating procedures to stop the spread of COVID – 19.

**You are not required to wear a facemask, but we ask you respect the decision of staff and guests that wish to do so.**

**Food & Beverage Services:**

**Breakfast:** You will be required to book a breakfast time on arrival. We ask that you be punctual in this matter so that we can ensure we can accommodate all our guests for breakfast. The maître d will explain the breakfast room etiquette to you on arrival to the breakfast room. We are not operating room service for breakfast at present.

**Lunch/Dinner:** No reservation is required. Lunch begins at 12pm daily and last orders for food are 9:30pm.

**Bar Drinks Service:**

For drinks, the hotel operates a late resident only lounge until 3:30am.

**Room Service:**

Room service for food & beverage is available from 12pm daily by dialling '0'. There will be a room service charge of €5.00 per tray. All room service is pre-pay only. The server will not be able to enter the room.

**Room Charging:**

We are currently operating a 'Pay As You Go' service in the hotel to make check out more efficient and therefore minimise unnecessary queuing. Guests are not permitted to charge food or drinks to their room at this time (unless previously approved).

Wishing you a very pleasant stay at the Fitzwilton Hotel Waterford.

Kind Regards,

Geoff Dawson  
General Manager